

St. Cedd's Church of England Primary School

East End Road, Bradwell-on-Sea, Southminster, Essex CM0 7PY

Headteacher: Mrs Lyndsey Wood

Acting Assistant Headteacher: Mrs Emma Tentner

Tel: 01621 776219 Email: admin@st-cedds-pri.essex.sch.uk

Website: www.st-ceddsprimary.co.uk



Monday 18th January 2021

Dear Parents/ Carers,

The Government have shared with us information on the possible increase of data allowance on mobile devices to support children with home learning. The scheme temporarily increases data allowances for mobile phone users on certain networks so that children and young people can access remote education if their face-to-face education is disrupted. Currently, children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

It is hoped that other providers may join the scheme at a later stage.

This scheme is open to children and young people who:

- don't have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

If you feel that any of these areas apply to you and to enable me to request additional data on your behalf, I will need to collect the following information from you:

- the account holder's name
- their mobile number (a number beginning with '07')

The right to be safe. The right to learn. The right to respect.



- their mobile network
- whether they pay monthly or pay as they go

I also need to share the following Government privacy policy with you, which you will find at the end of the letter.

Once I have all of the relevant information from you, I can submit the information on your behalf. If you would prefer, you may be able to speak to your provider yourself, asking if they are able to increase your current data allowance to support your child's home learning.

The Department for Education (DfE) are also providing 4G wireless routers for children to help them get online and access remote education.

They are recommending that you check if you can get a free mobile data increase from your network provider before requesting a router. If you cannot get a mobile data increase, I am able to request 4G wireless routers for children:

- in years 3 to 11 who do not have internet access and whose face-to-face education is disrupted
- in any year group who have been advised to shield because they (or someone they live with) are clinically extremely vulnerable
- in any year group attending a hospital school

Again, if you feel that this applies to you, please contact the school by email to let us know.

We will continue to do our utmost to support you all during this difficult time, enabling you to support your children to access learning from home, as this is where they are the safest.

Yours sincerely,
Lyndsey Wood
Acting Headteacher

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Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

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